June 2, 2015

Sergio Hidalgo

Re: FOIA Request #15-441

Dear Mr. Hidalgo:

I write to respond to your Freedom of Information request dated May 26, 2015, and received in my office on that date, in which you requested:

"...records under the Illinois Freedom of Information Act. I am requesting copies of all complaints to Sperry Van Ness/Ramshaw Real Estate and any other company associated with Sperry Van Ness/Ramshaw Real Estate from UIUC's tenant union and whichever other organizations from the other campuses that may have that information."

You later clarified that this request pertained to the Urbana campus, and sought "records about complaints regarding Sperry Van Ness/Ramshaw Real Estate and any other company associated with Sperry Van Ness/Ramshaw Real Estate."

Information responsive to your request is available and attached. These are public documents numbering 2 pages.

For your information, students can obtain complaint records outside of FOIA by completing the request for information form available at http://www.tenantunion.illinois.edu/, or by visiting the Tenant Union offices.

Should you wish to inspect or receive a physical copy of these documents, please call Melanie Kuehn at the phone number below and she will provide you with all necessary details.

You have a right, under the law, to seek a review of this response by the Public Access Counselor (PAC) in the Office of the Attorney General. The PAC may be reached by phone at 217-782-1396, by email to publicaccess@atg.state.il.us, or by postal mail at the Public Access Bureau, 500 S. 2nd Street, Springfield, Illinois 62706. You also have the right to seek judicial review under section 11 of this Act.

If you have questions for our office, please contact 217-333-6400.

Sincerely,

Thomas P. Hardy Executive Director and Chief Records Officer