

Summary of Current Projects

PPMO-0040 Unit Security Contact Request Process Improvement [UA,UIC,UIS,UIUC]

Sponsor(s): Gloria Keeley, Michael Hites

Goal: Reduce amount of time spent developing requests for access to administrative applications while ensuring appropriate access was requested.

Status: Met with IAM Functional Team Leads, IAM Leadership, and sponsors. Team currently trying to determine how to reengage the campus communities.

ON HOLD

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
12/2/13	6/30/16	G	G	G	G

PPMO-0042 AITS Change Request Submission and Preparation Process Improvement [UA]

Sponsor(s): Nyle Bolliger

Goal: Reduce the number of change requests deemed high-priority due to late submission, late approval, and insufficient preparation.

Status: Phase 1 of the project is underway with the goal to understand the flow and roles & responsibilities of the participants in the process. The project team has had multiple working sessions to understand the various types of deployments and the roles the participants play in the process. The project team has identified many issues with process and a sub-group of the project team has been working to categorize those issues. The month of August, the project team will review the issues categories and begin to propose solutions.

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
1/6/14	4/25/16	G	G	G	G

PPMO-0045 Banner HR Configuration Management Process Improvement [UA,UIC,UIS,UIUC]

Sponsor(s): Maureen Parks, Michael Hites

Goal: Develop a more efficient process for managing HR configurations in Banner while minimizing risk of adverse changes to Banner and downstream systems (e.g., Nessie, New Hire, HR Frontend, NOA, etc.).

Status: Continued discussions on scope of project. Should complete scoping sessions and have a complete charter by late August.

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
5/5/15	12/31/15	G	G	G	G

Summary of Current Projects

PPMO-0047 Department of Business Administration Faculty Expense Tracking [UIUC]

Sponsor(s): Aric Rindfleisch, Dilip Chhajer

Goal: Improve the fiscal responsibility of faculty members and of reviewing discretionary account budgets so that users can utilize a self-service model which would improve the overall efficiency for the business office and the faculty members and their accounts and reduce the number of discretionary deficits.

Status: Final report is in progress and final meeting with the project team to close out the project will be held 2nd week in August.

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
9/9/14	8/31/15	G	G	Y	G

PPMO-0048 College of Dentistry Point-of-Service Management Process [UIC]

Sponsor(s): G. William Knight, John Frizzell, Dr. Susan Rowan

Goal: Reduce patient accounts receivable by increasing its accuracy of claim submissions and collections from patients and insurance companies.

Status: Phase I - Scheduling Patients: Team has completed recommendations for the Dean and an action plan. Ownership and implementation plan/dates are being finalized. Core Team ramping up to Phase II - Registering Patients.

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
10/14/14	3/31/16	G	G	G	G

PPMO-0050 Employee Off-boarding Procedures Process Improvement [UA,UIC,UIS,UIUC]

Sponsor(s): Gloria Keeley, Patrick M. Patterson, Tony Kerber, Maureen Parks

Goal: Create an effective off-boarding process that terminates enterprise access and stops payroll in a timely manner following an employee's separation.

Status: Continued with planning discussions, which will likely complete in late August. Once a charter is drafted, core team will review plan with sponsors and obtain sign-off on the charter.

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
4/30/15	3/31/16	G	G	G	G

Summary of Current Projects

PPMO-0051 UI Health Absence Management Improvement [UIC]

Sponsor(s): Airica Steed, Mary Jo Smith, Dr. David Marder

Goal: Achieve fewer Family Medical Leave requests; increase attendance and disciplinary action for non-adherence to leave procedures; decrease use of over-time, agency, and extra help for coverage; and reduce the costs associated with lost work due to absent staff.

Status: We are revisiting the scope on the Absence Management project and hope to have a refreshed approach outline by end of August 2015.

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
4/16/15	4/30/16	G	G	G	G

PPMO-0052 Public Employee Disability & Benefits Acts Process Creation [UA,UIC,UIS,UIUC]

Sponsor(s): James Davito, Kassaundra Hester

Goal: Design an efficient process to ensure University compliance with the Illinois Public Employee Disability Act and the Illinois Public Safety Employee Benefits Act.

Status: Phase 1 – Public Employee Disability Act (PEDA) process. The team continues to work on the process workflow. Added a new team member from UA Payables. Team is identifying the tasks to be completed once the process workflow is approved by the sponsors.

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
3/30/15	3/31/16	G	G	G	G

PPMO-0053 Faculty Interactions with Corporations Analysis [UA,UIUC]

Sponsor(s): Mark Nolan, David Richardson, Michael McClintick, Gloria Keeley

Goal: Develop a process and systems to more effectively track University interactions with corporations.

Status: Started initial discussions with each of the project sponsors. Hope to have a draft of the charter complete and approved by early September.

Start	Finish	Overall Status	Budget Status	Schedule Status	Barrier Status
7/1/15	12/31/15	G	G	G	G

Summary of Current Work Requests

WR-BPI-0027 Institutional Review Board Core Process Analysis [UIUC]

Sponsor(s): Anita Balgopal

Goal: Assist the Office for the Protection of Research Subjects (OPRS) on the Urbana campus with documenting their core processes and facilitate discussions around improving request cycle time and distribution of workload.

Status: Issues were presented to the project team to vote on scope of the project. A discussion was held with project sponsor to determine direction of the project based on the outcome of the project team decisions. Follow up meeting to be held with project sponsor to review options for moving forward with project.

WR-BPI-0028 Information Trust Institute Core Process Analysis [UIUC]

Sponsor(s): Dixie Heath

Goal: Assist the Information Trust Institute (ITI) on the Urbana campus with documenting their core processes and facilitate discussions around streamlining processes.

Status: Met with Project Sponsor to further clarify goals of the project. Have had and will continue to have working sessions with project sponsor to map the current processes.

WR-BPI-0029 Salesforce.com and Blackbaud Integration Process Analysis [UA]

Sponsor(s): Jennifer Creasey, Michael McClintick

Goal: Assist the Office of Governmental Relations and the University of Illinois Foundation with analyzing and developing a process to potentially integrate Salesforce.com and Blackbaud.

Status: Held initial discussion with sponsor and other subject matter experts. Will be providing feedback and discussing next steps in early August.

Summary of Upcoming Work Requests

WR-BPI-0023 School of Continuing Studies Process Analysis [UIC]

Sponsor(s): Margot Wosko

Goal: Assist the School of Continuing Studies in identifying and describing their core and supporting business processes. Provide assistance with both high-level process mapping and more detailed process mapping. Train staff on the tools and techniques for detailed process mapping so they can continue the effort for other internal processes.

Status: School of Continuing Learning asked to push this work request back due to recent staffing changes, including their Executive Director. Will follow-up in August.