



## Why are we here today?

### Collaborate on IT Governance

- IT Governance defines the processes, components, structures, and participants for making decisions regarding the use of IT

### Collaborate on IT Strategic Planning

- IT Strategic Planning provides a framework for developing shared information technology strategies and initiatives at the University of Illinois

## Today's Participants

### 3 Campuses

Chicago  
Springfield  
Urbana-Champaign

### 3 Campuses

Faculty  
Students  
IT Governance Participants  
IT Professionals



## Goals and Expected Outcomes for this Summit

### Have a collaborative discussion regarding IT Governance

- Each campus at a different place with ITG implementation
- Optimize the use of scarce resources
- Embrace shared IT governance



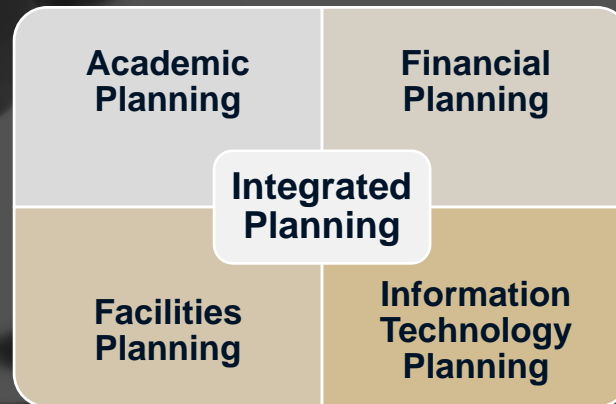
## Goals and Expected Outcomes for this Summit

### Have a collaborative discussion regarding IT Strategic Planning

- Ensure that IT Planning aligns with university/campus/college plans
- Optimize the use of scarce resources to support campus and university goals
- Develop a plan to guide our actions

## Integrated Planning

Integration of planning activities across the enterprise.



## Questions for Today

- What are the most important outcomes of a successful IT Governance process? How can success be measured?
- What is the most effective way to sustain collaborative decision making processes in ITG?
- How do we improve communication to constituents and between governance groups?



## Questions for Today

- What are the highest priorities in these areas in the next 1-3 years and what strategies are required to get there?
- How can information technology help to accomplish these goals?



## EDUCAUSE Top 10 IT Issues 2011

1. Funding IT
2. Administrative/ERP Information Systems
3. Teaching and Learning with Technology
4. Security
5. Mobile Technology
6. Agility, Adaptability, and Responsiveness
7. Governance, Portfolio/Project Management
8. Infrastructure/Cyberinfrastructure
9. Disaster Recovery / Business Continuity
10. Strategic Planning

## EDUCAUSE Top 10 IT Issues 2011

### Governance, Portfolio/Project Management

- Administrative/ERP Information Systems
- Teaching and Learning with Technology
- Security
- Mobile Technology
- Agility, Adaptability, and Responsiveness
- Infrastructure/
- Cyberinfrastructure
- Disaster Recovery / Business Continuity

### Strategic Planning

- Funding IT
- Teaching and Learning with Technology
- Security
- Mobile Technology
- Agility, Adaptability, and Responsiveness
- Infrastructure/
- Cyberinfrastructure
- Disaster Recovery / Business Continuity

## Gartner 2011 CIO Survey

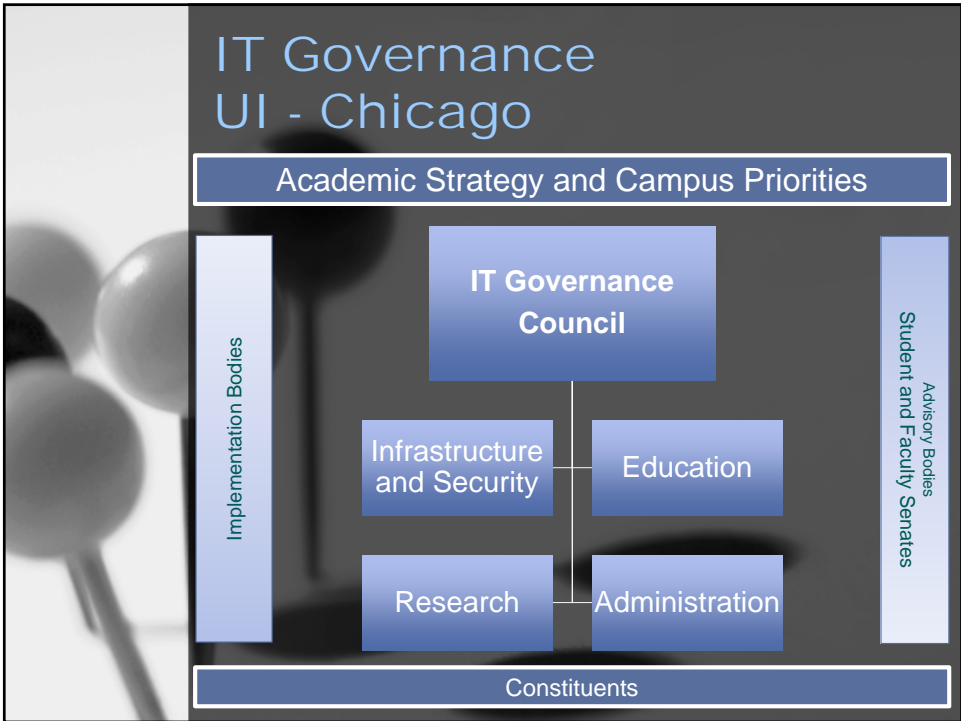
Top Ten 2011 Higher Education CIO Strategies

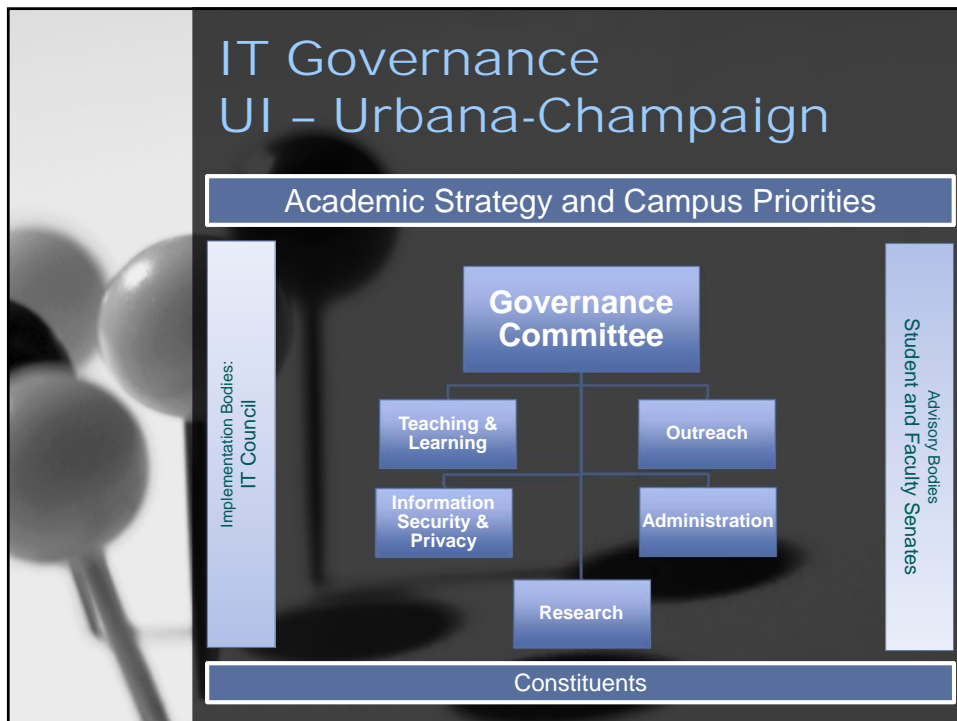
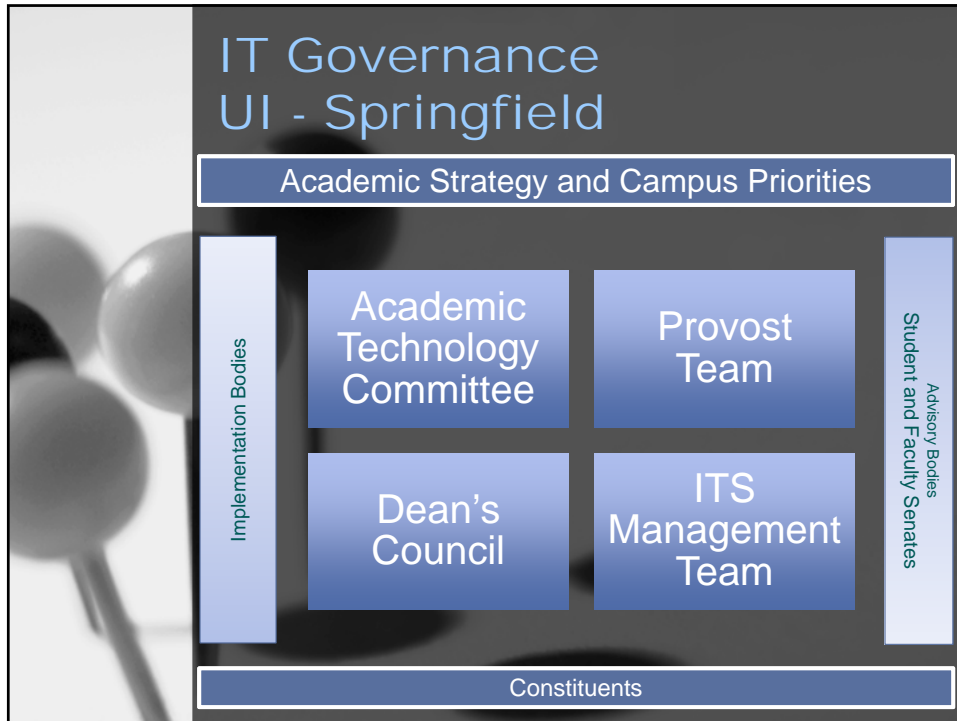
1. Developing or managing a flexible technology infrastructure
2. Delivering application and growth projects
3. Improving IT management and governance
4. Consolidating IT operations and resources
5. Reducing the cost of IT
6. Implementing e-commerce/e-channel solutions
7. Implementing cloud solutions
8. Enhancing IT security
9. Implementing IT process improvements
10. Expanding the use of information/intelligence

EDUCAUSE Center for Applied Research  
 ECAR Research Study 5, 2008 - FINDINGS

**Positive factors for ITG effectiveness:**

- Active design of ITG
- Ability of ITG participants to describe ITG accurately
- Frequency of participation, providing input, taking part in decision making
- ITG involvement in formal project review
- ITG involvement in institutional budgetary process
- Incorporation of measurement and review in ITG







## Initiative Governance and Strategic Working Groups

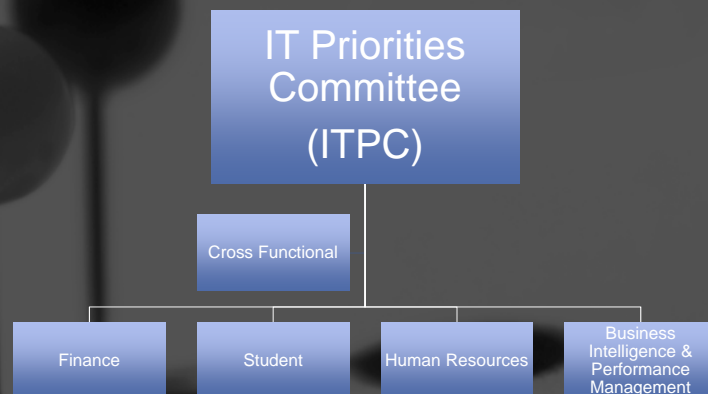
### ➤ Initiative Governance

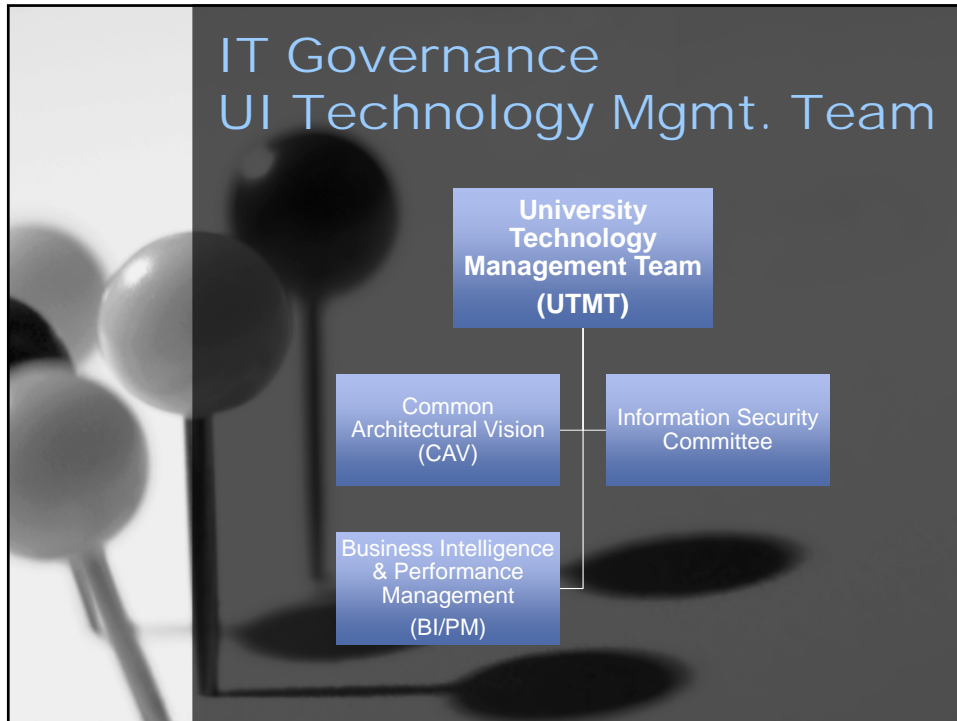
- Unified Communication
- Data Center Consolidation

### ➤ Strategic Working Groups

- Shared Storage
- Multimedia

## IT Governance UI - Univ. Administration





## IT Governance UTMT

**Roy Campbell**  
*Professor, Computer Science (CS)*

**Farokh Eslahi**  
*Associate Provost for Information Technology (UIS)*

**Cynthia Herrera-Lindstrom**  
*Director ACCC - Computer Center (UIC)*

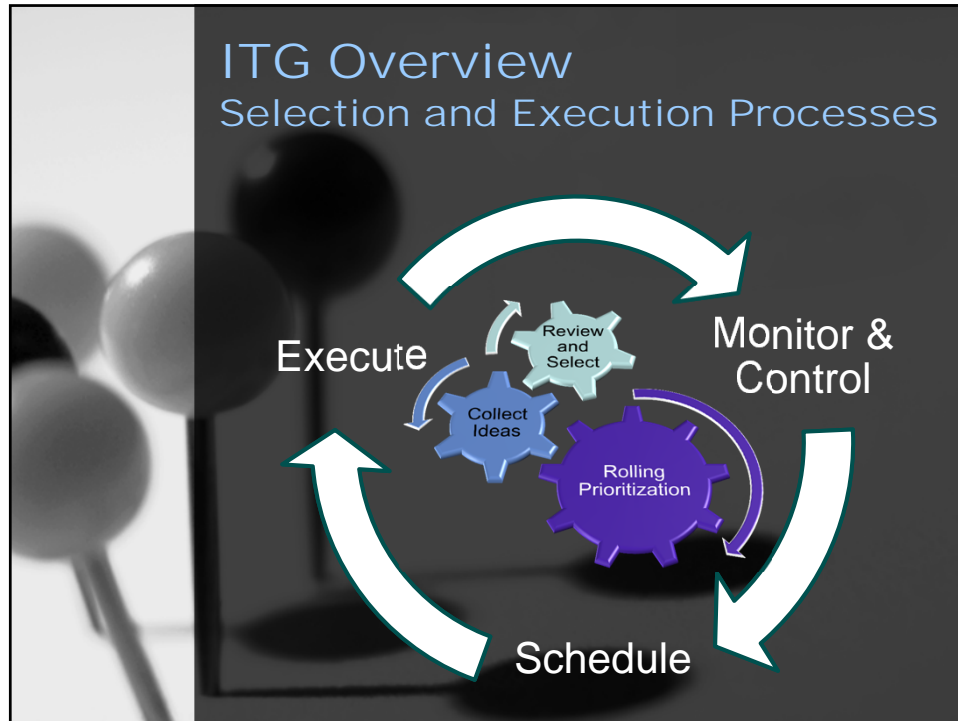
**Michael Hites**  
*Associate Vice President (AITS)*

**Paul Hixson**  
*Interim Chief Information Officer (UIUC)*

**Michael Jonen**  
*Associate Vice President for Health Affairs (UIC)*

**Walter Knorr (Chair)**  
*Vice President, CFO and Comptroller (UA)*

**New Positions**  
*Pete Nelson and Terri Weaver, Co-Chair, IT Governance Council (UIC)*  
*Paula Kaufman, Chair, IT Governance Committee (UIUC)*  
*Chung-wei Lee, Chair, Academic Technology Committee (UIS)*  
*Faculty Representative, TBD (UIUC)*  
*Faculty Representative, TBD (UIC)*  
*Faculty Representative, TBD (UIS)*



## Strategic Planning

“The continuous process of making present (entrepreneurial) risk-taking decisions systematically and with the greatest knowledge of the futurity; organizing systematically the efforts needed to carry out these decisions; and measuring the results of these decisions against the expectations through organized systematic feedback.”

Peter Drucker, Management: Tasks, Responsibilities, Practices

# UI IT Strategic Planning

- Ongoing iterative process
- Working towards FY 13 plan
- People and groups from across the university involved
- Plans and documentation available

# UI IT Strategic Planning

**UNIVERSITY OF ILLINOIS**  
Urbana-Champaign • Champaign • Urbana

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**Executive Chief Information Officer**

800 • Illinois IT Strategic Planning

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[Security and Information Management Office](#)  
[Training and Professional Development Office](#)  
[University IT Strategic Planning](#)  
[Information Security](#)

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**UNIVERSITY IT STRATEGIC PLANNING**

The information presented here establishes a framework for recording shared information technology strategies and initiatives at the University of Illinois.

**Strategic Planning Framework**

This draft document creates a framework for recording shared information technology strategies and initiatives at the University of Illinois. It is designed to be a three-year IT plan that evolves with collaborative input along with other strategic plans throughout the University. This framework provides a means to work collaboratively to develop our IT goals, objectives, initiatives, associated metrics, and ongoing modifications to the plan.

In its current form, the document is in the early stages of development, and it is intended to be a starting point for discussion. In the coming months, the plan will be developed further with the feedback from groups and individuals across the University, including campus IT governance structures, our IT leadership program participants, faculty, students and anyone else who would like to participate. Our goal is to produce a document that demonstrates how shared information technology can support the strategic goals of the University.

**Documentation**

**Current Version**

[UI IT Strategic Planning Framework \(Current Version\)](#)

**Previous Versions**

[UI IT Strategic Planning Framework \(February Version\)](#)

Timeframe	Activity
November 2011	Planning for the creation of strategic planning framework begins
November 2011 - February 2012	Involvement from key leaders from the administration, research, and teaching and learning areas of the University
February 1, 2012	Summary working draft of the strategic planning framework completed for feedback
February 2012	Formal handoff and charge for input to IT governance committees
February 2012 - April 2012	Feedback gathering and participation from University leaders, governance committees and workgroups, IT professionals, and participants of the IT leadership program
March 13, 2012	IT Governance Summit
April 15, 2012	Detailed draft of the strategic planning framework completed for feedback
May 15, 2012	Revised detailed draft of the strategic planning framework completed for feedback
June 1, 2012	Final draft of the strategic planning framework completed for feedback
June 30, 2012	Final strategic planning framework completed

**Provide Your Feedback**

Many IT professionals from across the University have contributed to the development of this framework, and I hope to continue to receive your feedback in the coming months to refine this draft and create a plan that is the result of a continued University effort.





Panelist Introduction

University of Illinois – Chicago

**Dibyen Majumdar**  
Chair - ITGC – Administration  
Senior Associate Dean, College of LAS  
Professor, Dept. of Math Statistics and Computer Science

**Saul Weiner**  
Chair - ITGC – Education  
Senior Associate Dean for Educational Affairs,  
College of Medicine  
Associate Professor, College of Medicine

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Panelist Introduction

University of Illinois – Springfield

**Chung-Wei Lee**  
Chair – Academic Technology  
Committee  
Assistant Professor, Computer Science

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**Panelist Introduction**

University of Illinois – Urbana-Champaign

**Paul Hixson**  
Chair – IT Council  
Interim Chief Information Officer

**Ryan Young**  
ITGC Representative  
Student Senate – UIUC



**Panelist Introduction**

University of Illinois –  
University Administration

**Tony Kerber**  
Chair – ITPC Human Resources  
Senior Director HRIS Strategy, Human Resources  
Information Systems

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Panel Discussion Topics

- ITG Benefits
- ITG Challenges
- Goals
- Collaboration
- Priorities

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2012 ITG Planning Summit

Host Campus Remarks

**Phyllis Wise**  
VP/Chancellor  
University of Illinois at Urbana-Champaign







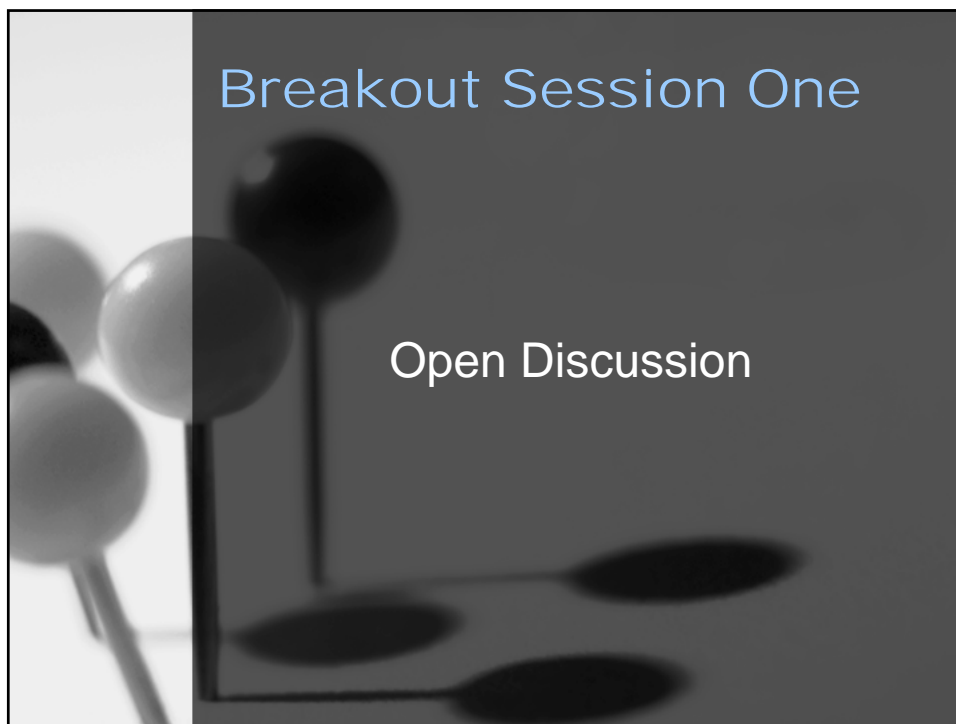
## Breakout Session One Discussion Questions

- What are the most important outcomes of a successful IT Governance process? How can success be measured?
- What is the most effective way to sustain collaborative decision making processes in ITG?
- How do we improve communication to constituents and between governance groups?

Your group does not have to finish all the questions and you do not have to start at the first question



Lunch





## Purpose of Panel Discussion

Discuss university, campus and college goals, priorities and strategies. Collaborate on how IT can best support these endeavors.



## Panelist Introduction

University of Illinois

**Ruth Watkins**

Campus Dean Representative  
Dean, College of Liberal Arts and Sciences - UIUC

**Bob Sandusky**

Campus Representative  
Assistant University Librarian for Information  
Technology & Associate Professor - UIC

**Larry Schook**

Vice President for Research

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## Panelist Introduction

University of Illinois

**Farokh Eslahi**

Associate Provost, Information Technology  
Chief Information Officer - UIS

**Cynthia Herrera-Lindstrom**

Interim Chief Information Officer - UIC  
Director, ACCC - UIC

**Paul Hixson**

Interim Chief Information Officer - UIUC

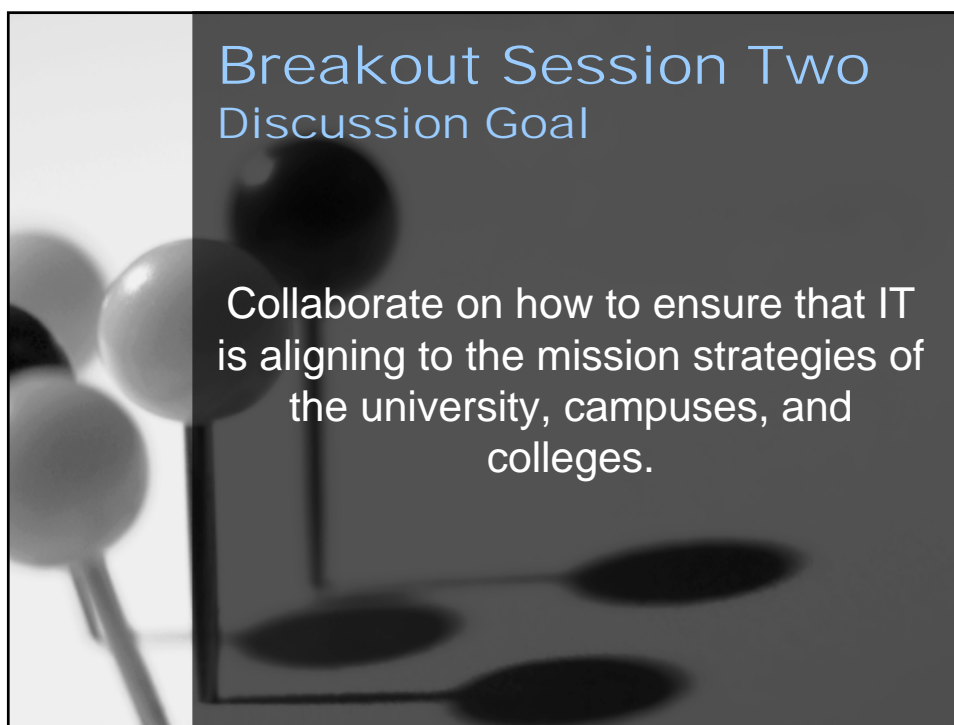
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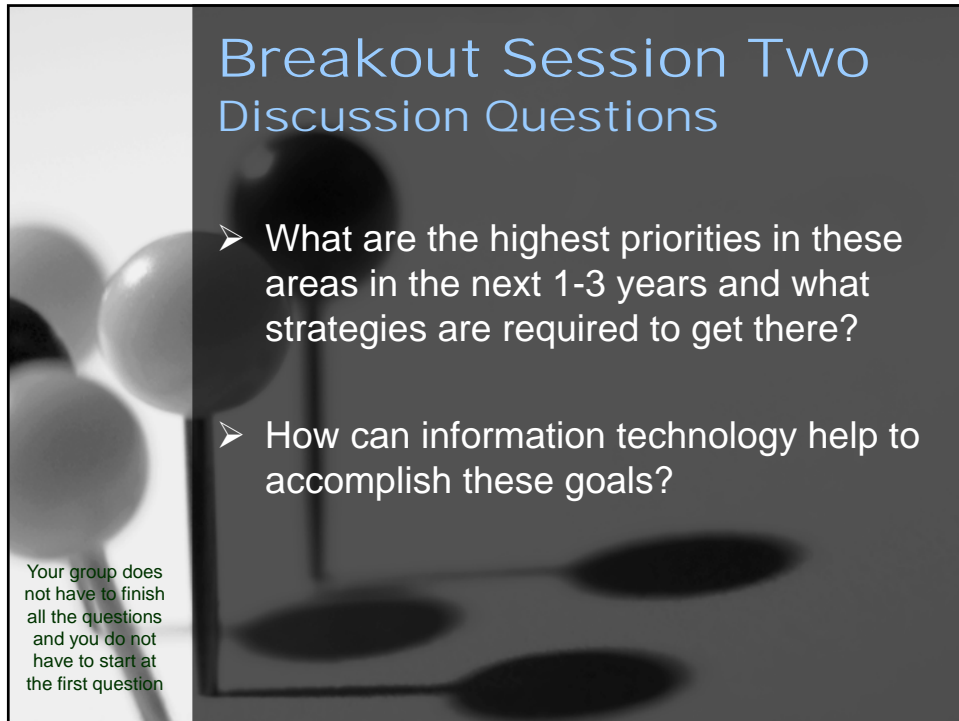
## Panel Discussion Topics

➤ Strategic Goals and  
Priorities

➤ The Role of IT

➤ Emerging Trends



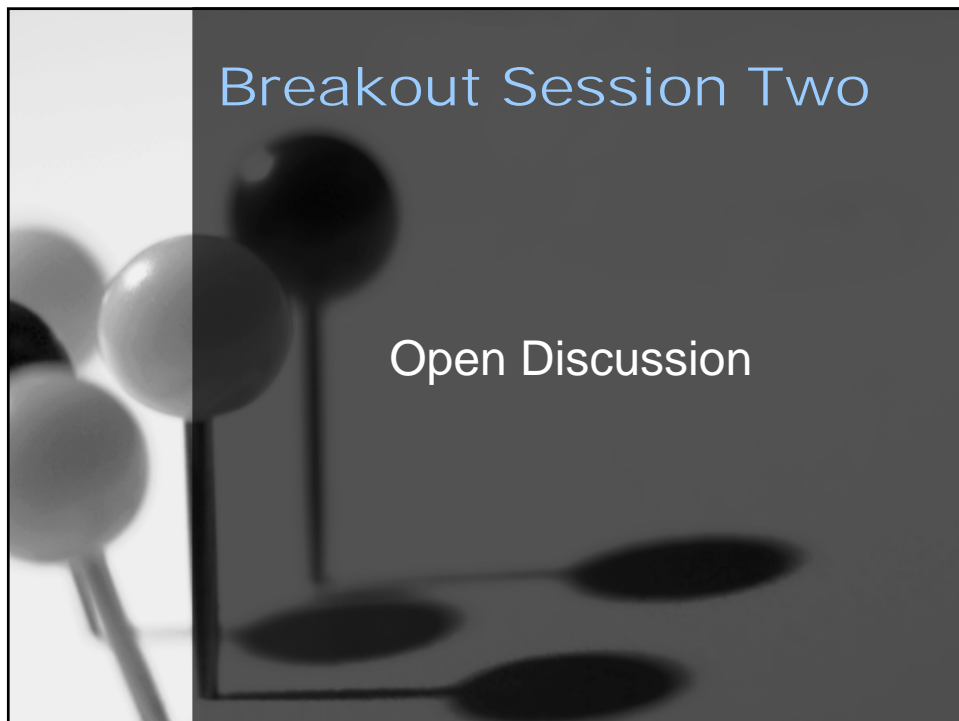
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## Breakout Session Two

### Discussion Questions

- What are the highest priorities in these areas in the next 1-3 years and what strategies are required to get there?
- How can information technology help to accomplish these goals?

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## Breakout Session Two

### Open Discussion



## 2012 IT Governance Planning Summit

- Evaluations are located on your tables
- Your feedback will help us make improvements for next year
- 2013 Summit – March (tentative) at UIS

**Thank You for your valuable  
contributions to today's  
Summit!!**